

CLIENT SERVICE AGREEMENT

This Client Services Agreement (the "Agreement") is entered into as of the date last signed below by and between Solar Exit Group LLC ("SEG"), a limited liability company organized and existing under the laws of the State of Utah, with its principal place of business at 372 24th St, Suite 410, Ogden, UT 84401, and the undersigned individual (the "Client"). SEG and the Client may be referred to collectively as the "Parties" and individually as a "Party."

The purpose of this Agreement is to define the terms under which SEG will provide administrative and support services to the Client in connection with the Client’s solar-related contract. The Client acknowledges and agrees that SEG is not a law firm, does not provide legal advice, and does not represent clients in legal matters. SEG’s services are limited to client intake, document collection, case preparation, and referral to an independent law firm, as described in Section 1.



1. Description of SEG's Services

SEG provides the following services (the “Services”): (i) client intake; (ii) collection, review, and organization of documents provided by the Client regarding the Client’s solar contract; (iii) preparation of a case file; and (iv) referral of the Client’s matter to an independent, licensed law firm for the law firm’s review and decision whether to accept the matter. SEG does not provide legal advice or legal representation, does not negotiate with the solar provider, installer, or finance company on the Client’s behalf, and does not guarantee any legal outcome. The Services end when the law firm to which SEG refers the Client’s matter accepts the matter (“Law Firm Acceptance”).

2. Relationship Between SEG and Attorneys

SEG maintains relationships with licensed attorneys who are dedicated to contract law and real estate law. Any attorney-client relationship will exist solely between the Client and the attorney. SEG is not a party to, and assumes no liability for, the attorney-client relationship.

3. Fees and Payment

The Client agrees to pay SEG the fees set forth in this document or in any attached schedule or invoice. These fees compensate SEG solely for the Services described in Section 1.

Any settlement, contract modification, or other offer from the solar company or solar finance company will be handled by the law firm and the Client after Law Firm Acceptance, and must be reviewed and expressly approved by the Client before acceptance.

The Client agrees to provide all requested documentation in a timely manner, as outlined in Section 5, “Client Responsibilities.” Any timelines provided by SEG for completing the Services are estimates only.

4. Satisfaction Guarantee

Solar Exit Group is committed to providing high-quality service and support throughout your case. If SEG is unable to successfully assist in achieving a release from your solar contract, or a satisfactory outcome, SEG will refund Client. Eligibility for this satisfaction guarantee requires that the Client has fully complied with all obligations outlined in this Agreement, including timely communication, submission of requested documents, and cooperation with SEG and any referred attorney.



5. Client Responsibilities

The Client agrees to provide accurate and complete information, respond promptly to communications, and cooperate fully with SEG and any referred law firm. Failure to cooperate or to provide accurate information may affect refund eligibility under Section 4 and may delay or prevent referral of the Client's matter.

The Client agrees to:

- Be truthful and cooperative throughout the process.
- Provide complete and accurate information related to their solar contracts and agreements.
- Return all requested documentation within 10 Business days of execution of this document.
- Notify the Company within 10 Business days of any changes in contact information or other material circumstances.
- Avoid direct communication with the solar provider, installer, or finance company while SEG is preparing and referring the Client's matter, unless the law firm directs otherwise.
- Refrain from independently attempting to cancel, transfer, or modify any relevant agreements while SEG is preparing and referring the Client's matter, unless the law firm directs otherwise.

The Client also agrees not to disclose the terms publicly or the existence of this Agreement except as required by law. Any breach of these obligations constitutes a material breach, entitling the Company to terminate this Agreement without a refund.

6. No Guarantee of Results

The Client understands that SEG cannot and does not guarantee any specific result, including acceptance of the Client's matter by any law firm, or the cancellation or modification of, or release from, a solar contract. Outcomes depend on factors outside SEG's control, including the law firm's decision, the solar provider, contract terms, applicable laws, and attorney strategy.

7. Limitation of Liability

SEG shall not be liable for any damages, losses, or expenses arising out of this Agreement or the Client's solar contract. The Client's sole remedy is limited to the refund described in Section 4.

8. Indemnification

The Client agrees to indemnify and hold harmless SEG, its officers, employees, and affiliates from any claims or liabilities arising out of the Client's solar contract, the services of any attorney, or the Client's breach of this Agreement.

9. Governing Law and Venue

This Agreement shall be governed by the laws of the State of Utah. Any dispute shall be resolved exclusively in the courts of Weber County, Utah, located in Ogden, Utah.

10. Entire Agreement

This Agreement constitutes the entire understanding between SEG and the Client and supersedes all prior agreements. Amendments must be in writing and signed by both parties.

Client Name(s): _____

Client Signature(s): _____ **Date:** _____

Solar Exit Group
STRAIGHTFORWARD SOLUTIONS

Client Disclosure & Acknowledgement Form

This Disclosure & Acknowledgement Form ensures that the Client fully understands the limitations of SEG's services. Please read each statement carefully.

1. I acknowledge and understand that SEG is not a law firm and does not provide legal advice.

2. I acknowledge and understand that any attorney referred to me by SEG is an independent legal professional.

3. I acknowledge and understand that SEG cannot and does not guarantee that a law firm will accept my matter, or that I will be released from my solar contract or obtain any other outcome.

4. I acknowledge and understand that I must cooperate fully and provide accurate information to preserve eligibility for the satisfaction guarantee.

5. I acknowledge and understand that SEG is not responsible for the acts, omissions, or results of any attorney.

6. I acknowledge and understand that my sole remedy against SEG is limited to the refund described in Section 4 of this Agreement.

7. I acknowledge and understand that the Total Fees that SEG is collecting from me for the services to be rendered by SEG are a total of: $ _____

By signing below, I acknowledge that I have read and understand each of the statements above, and that I agree to them.

Client Name(s): _____

Client Signature(s): _____ **Date:** _____



The Client(s) information as provided to SEG:

Client Name(s): _____

Mailing Address: _____

City: _____

State: _____

Zip: _____

Primary Phone: _____

Secondary Phone: _____

Primary Email: _____

Secondary Email: _____

Solar Company/Servicer Name: _____

Client Signature: _____ **Date:** _____